

Empowering clients

with innovative
solutions to create
better futures for
vulnerable populations.

Our History

In 2020, our team celebrated 40 years of support dedicated to health and human service agencies. Reaching this milestone was made possible by staffing some of the best and brightest minds in the industry—specifically within the public sector.

Our company's history and success has also been made possible by partnerships with many local, state, and federal agencies and other clients. Through these continued collaborations, we contribute to a variety of positive outcomes in the health and human service field.

1980	Founding of WRMA, Inc., brings a new beginning for health and human services support
1980	Launch of Child and Youth Centered Information System (CYCIS)
1988	Launch of National Child Abuse and Neglect Data System (NCANDS)
1994	Launch of Statewide Automated Child Welfare Information System (SACWIS) National Prototype
2004	ACF Contractor of the Year Award (NCANDS)
2009	ACF Contractor of the Year Award (CCAPI)
2013	Launch of National Adult Maltreatment Reporting System (NAMRS)
2014	TriMetrix, Inc., is established, welcoming WRMA into its family
2018	Establishment of the Learning and Resource Center

Present: Building on 40 years of experience



What We Do: Our Services



Advisory Services

Our advisory services steer clients through overwhelming and complex business challenges.

- Strategic and operational planning
- Organization and program assessments
- Process and productivity improvement (BPR)
- Project management services (PMO)
- Independent verification and validation (IV&V)
- Quality assurance (QA)



Information Technology

Our team knows the ins and outs of governmental IT development because we've been doing it for more than 40 years.

- Technical assessments (cloud solutions, legacy system evaluation, data migration, and technical solutions)
- Business intelligence and data analytics
- Application services
- Training and organizational change management
- Staff augmentation services (technical, functional, and other supports)



Research and Evaluation

We improve our clients' programs through in-depth research and evaluation.

- National, state, and local data analysis and evaluation
- Study design, planning and instrument development
- Qualitative and quantitative methods
- Program analysis, design, and improvement strategies
- Performance measurement and management



Technical Assistance

We work alongside organizations to amplify technical assistance goals that support and align with the needs of children and families.

- Intensive onsite consultations
- Peer-to-peer discussions
- National and regional webinars and presentations
- Dissemination of policy and process issue briefs
- Development of online resources, training, and tools
- Data and systems design and integration
- Call center support



Media and Communications

TriMetrix's Learning and Resource Center (LRC) is ready to generate effective messaging, materials, and resources to reach your audiences.

- Marketing strategy development and implementation
- Instructional design, adult learning theory, and assessment
- Translation services for e-learning, live webinars, meetings, and publications
- Presentation/meeting design, development, and delivery
- Graphic design, desktop publishing, and infographic development
- 508 compliance and accessibility services



Our Program Expertise

TriMetrix pairs a broad range of health and human experience with our expertise in advisory, information technology, and research and evaluation. Clients choose us for depth of experience in:



Early childhood, including:

- Early childhood education
- Child care
- Early intervention

Adult protective services and elder justice, including programs for:

- Persons with disabilities
- Seniors



Children and family programs, including:

- Child welfare
- Juvenile justice
- Supplemental nutrition assistance program (SNAP)
- Temporary assistance for needy families (TANF)
- Special supplemental nutrition program for women, infants, and children (WIC)
- Child support enforcement

Other health and human service programs, including:

- Unaccompanied children
- Substance abuse and mental health services
- Health initiatives
- Homelessness
- Tribal and state/local agency collaboration



Our Clients

Featured federal clients



U.S. Department
of Health and
Human Services



U.S. Department
of Agriculture



Health Resources
and Services
Administration



Administration
for Community
Living

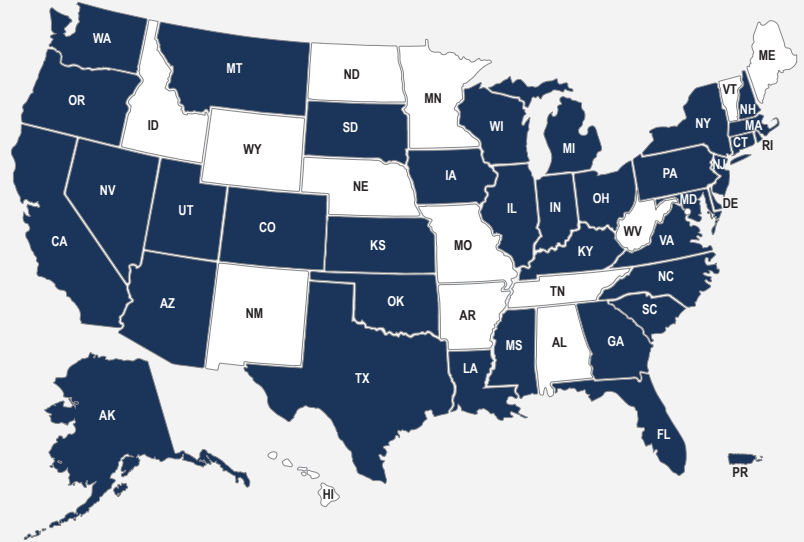


Administration
for Children and
Families



Substance Abuse
and Mental
Health Services
Administration

State and local client locations



Our clients rely on us to:



Align our solutions with the specific needs for their unique project.

Our staff diligently seek to understand our clients' complex issues and propose experience-based solutions that align with their needs, operations, and preferences.

Identify best practices already in place and leverage them.

Our solutions identify aspects that already work for our clients and seek to amplify them. Our staff expertise in health and human services provides our clients with an expansive set of knowledge, skills, and tools.

Be mindful of organizational needs and limitations.

When conducting any project, we account for workforce considerations, legal and regulatory parameters, and time constraints, among other factors, to provide realistic solutions clients can use successfully.

Our team of experts:

Jim Bates,
Executive Vice President,
TriMetrix and WRMA
batesj@trimetrix-inc.com
Cell: 608-931-5074

Laura Miles,
Director, TriMetrix
lmiles@trimetrix-inc.com
Cell: 301-651-1394

Dicy Perry,
Senior Vice President,
TriMetrix
dperry@trimetrix-inc.com
Cell: 405-202-3456

