

# Empowering clients

with innovative solutions to create better futures for vulnerable populations.

## Our History

In 2020, our team celebrated 40 years of support dedicated to health and human service agencies. Reaching this milestone was made possible by staffing some of the best and brightest minds in the industry—specifically within the public sector.

Our company's history and success has also been made possible by partnerships with many local, state, and federal agencies and other clients. Through these continued collaborations, we contribute to a variety of positive outcomes in the health and human service field.

- 1980** Founding of WRMA, Inc., brings a new beginning for health and human services support
- 1980** Launch of Child and Youth Centered Information System (CYCIS)
- 1988** Launch of National Child Abuse and Neglect Data System (NCANDS)
- 1994** Launch of Statewide Automated Child Welfare Information System (SACWIS) National Prototype
- 2004** ACF Contractor of the Year Award (NCANDS)
- 2009** ACF Contractor of the Year Award (CCAPI)
- 2013** Launch of National Adult Maltreatment Reporting System (NAMRS)
- 2014** TriMetrix, Inc., is established, welcoming WRMA into its family
- 2018** Establishment of the Learning and Resource Center
- Present:** Building on 40 years of experience



# What We Do: Our Services



**Our advisory services steer clients through overwhelming and complex business challenges.**

## Specialties:

- Strategic and operational planning
- Training and technical assistance
- Organization and program assessments
- Process and productivity improvement (BPR)
- Project management services (PMO)
- Independent verification and validation (IV&V)
- Quality assurance (QA)

## Our Process

Our innovative approach and team of subject matter experts align complicated issues to meet clients' needs and generate the best possible solutions for their organizations.



**Our team knows the ins and outs of governmental IT development because we've been doing it for more than 40 years.**

## Specialties:

- Technical assessments (cloud solutions, legacy system evaluation, data migration, and technical solutions)
- Business intelligence and data analytics
- Application services
- Training and organizational change management
- Staff augmentation services (technical, functional, and other supports)

## Our Process

Our in-house staff provide an Agile approach that prides itself in listening and fully understanding the client's needs throughout development. We have built and implemented data collection systems; assessed and piloted emerging technologies including predictive analytics and machine learning prototypes; conducted IT needs assessments; completed data analysis and data visualization; and developed reports through data dashboards, data warehouses, and data lakes.



**We improve our clients' programs through in-depth research and evaluation.**

## Specialties:

- Research and evaluation
- Program design and improvement
- Studies
- Performance measurement and management

## Our Process

Our research focuses on the needs of vulnerable populations wherever they are served, such as adult protective services, child welfare, mental health, and early care and education. Our multi-site and multi-year evaluations commonly collect a wide range of information including client, services, cost, and outcomes data. Using quantitative and qualitative approaches, we are leaders in reducing data collection and reporting burdens on programs and individuals by maximizing the utilization of administrative data sets.

# Our Program Expertise

TriMetrix pairs a broad range of health and human experience with our expertise in advisory, information technology, and research and evaluation. Clients choose us for depth of experience in:



## Early childhood, including:

- Early childhood education
- Child care
- Early intervention

## Adult protective services and elder justice, including programs for:

- Persons with disabilities
- Seniors



## Program integrity solutions, including:

- Special supplemental nutrition program for women, infants, and children (WIC)
- Supplemental nutrition assistance program (SNAP)
- Temporary assistance for needy families (TANF)
- Child support enforcement

## Other health and human service programs, including:

- Unaccompanied children
- Substance abuse and mental health services
- Health initiatives
- Homelessness
- Juvenile justice
- Tribal and state/local agency collaboration



# Our Clients

## Featured federal clients



U.S. Department of Health and Human Services



U.S. Department of Agriculture



Health Resources and Services Administration



Administration for Community Living

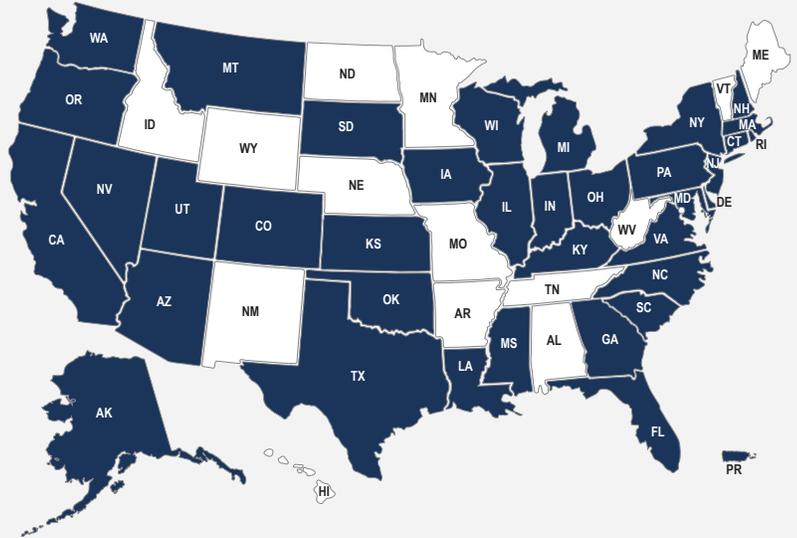


Administration for Children and Families



Substance Abuse and Mental Health Services Administration

## State and local client locations



## Our clients rely on us to:



**Align our solutions with the specific needs for their unique project.**

Our staff diligently seek to understand our clients' complex issues and propose experience-based solutions that align with their needs, operations, and preferences.



**Identify best practices already in place and leverage them.**

Our solutions identify aspects that already work for our clients and seek to amplify them. Our staff expertise in health and human services provides our clients with an expansive set of knowledge, skills, and tools.



**Be mindful of organizational needs and limitations.**

When conducting any project, we account for workforce considerations, legal and regulatory parameters, and time constraints, among other factors, to provide realistic solutions clients can use successfully.



**Let's get started.**

**Jason Cannizzo**, PMP, PMI-PBA, CSM  
Vice President  
TriMetrix  
cannizzoj@trimetrix-inc.com  
Cell: 315-730-0532

**Dicy Perry**, MSW  
Senior Vice President  
TriMetrix  
dperry@trimetrix-inc.com  
Cell: 405-202-3456

